

## Visa Health Examination FAQ

- Do I need to make an appointment?

Yes. Please call us to make an appointment. We do not take appointments by email.

- Do I need to bring my passport?

Yes. Original passport is needed for all examinations. If your passport is submitted to the embassy or to travel agents, please make sure it is returned to bring on your health examination day.

- Can I use my Japanese health insurance?

No. Japanese health insurance does not cover health check-ups. Yet, please bring it with you as it might be used if any further examinations is required.

- Can I come during my menstrual period?

No. We cannot conduct visa health examination during menstrual periods. Please reschedule your examination.

- Is there any restriction in eating and drinking?

Yes, for United Nations related examinees. For other countries, no fasting is needed.

- Can I use credit cards for payment?

Yes. Visa, Master, JCB, Diners, American Express, TS<sup>3</sup> and Debit card can be used with PIN codes.

- I am not sure what exam is needed for my NZ visa.

Clinics cannot decide what exams you would need for a NZ visa health check. We conduct examinations depending on your instruction. If you are not sure of your health exam, please apply for your visa first and wait for the instruction from the NZ immigration.

- Can I have the results?

Personal copies are given to USA and United Nations applicants. For Australia, NZ, Canada applicants, we can give copies with additional fee.

- Do you have a waiting list?

No, we do not. Please call again to check for availabilities.

- What kind of medical report is needed?

Followings should be mentioned in a medical report. Report needs to be in English. If the report is in Japanese, translation can be done at the hospital with additional fees. Report issued within 3 months from your examination date is valid.

1.Diagnosis, 2.Diagnosed date, 3.Surgery/treatment date, treatment method, 4.Current situation(prescription), 5.Needed ongoing treatment, 6.Prognosis, 7.Any objection to travel, 8.(for malignancy/cancer report:5 year survival rate).